



expanse™

by porchwerx

a whole new way to porch

YOUR PORCH.
YOUR WAY.

OUR SIMPLE, STRAIGHTFORWARD WARRANTY

The Expanse™ frame is warranted to be free from defects in manufacturing, materials, paint adhesion, or workmanship, under normal use, for a period of two years from the date of original purchase.

RETRACTABLE SCREEN

The Expanse retractable screen warrants to be free from defects in manufacturing, materials, under normal use, and workmanship for a period of one year from the date of original purchase.

COMPONENTS

The Expanse components, including glass sash, are warranted to be free from defects in manufacturing, materials, under normal use, and workmanship for a period of one year from the date of original purchase. Upon written proof of purchase, a replacement component will be provided.

WARRANTY LIMITATIONS

- Warranty only applies to original homeowners of owner-occupied residential properties and covers manufacturer's defects.
- Modification of product will void warranty.
- Damage or breakage of the screen/glass sash is not covered under warranty.
- Acts of nature including wind damage and flooding are not covered under warranty.
- Damages resulting from improper installation or misuse are not covered under warranty.
- Labor cost and re-installation fees are not covered under warranty.
- Damage caused by certain coastal applications, salt, chemicals, or airborne pollutants, such as acid rain are not covered under warranty.
- Remedy is limited to parts required to repair and/or replace the defective part or product.

General care and maintenance

Wash glass using household glass cleaner or a warm water/mild detergent mixture and a soft cloth or paper towel. A solution of four parts water/one part vinegar may also be used.

For general cleaning of the frame, we suggest using a liquid soap and water solution, Formula 409c, Windex, Fantastik®, or similar product. Always follow manufacturer's directions. Using a soft, clean cloth, apply cleaner to a small portion of the surface. After cleaning, rinse the surface completely. Never use acetone or products containing esters, ethers, ketones, aromatic and chlorinated hydrocarbons.